



21<sup>st</sup> Annual Summit  
May 31 – June 3, 2020  
St. Louis, Missouri

2020 Vision: Keeping your Eye on the Ball



# COVID-19 Coronavirus

Technology Actions for Correctional Organizations

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# Topics for Today

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- Use of Video Conferencing for more/remote hearings
- Increasing remote access for employees with state issued devices
- Increasing remote access for employees without state issued devices
- Telemedicine (Video conferencing) for healthcare
- Teleconference Visitation
- Alternative work options for employees without laptops to take home for work (take home desktops – tablets – rotational schedules)
- Reduced phone rates, increase in phone calls, extra phones
- Walk-on topics (if time allows)

# Video Conferencing

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- Reduced travel and working from home means Increase in Video Based Meetings
  - Increased bandwidth
    - Additional Equipment
    - Security
  - Remote Hearings
    - Board of Parole
    - Trial Appearances



# Increasing Remote Access to Employees

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- Employees with State Issued Laptops, Tablets, Phones
  - License Increase
  - Bandwidth Capabilities
  - Infrastructure Impact
- Employees BYOD
  - Licensing
  - Security
  - Bandwidth and Infrastructure Impacts
  - E-Discovery Concerns



# Remote workforce

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- Employees without State Issued equipment
- System Requirements
- Written Telework Agreements
- Employee/Management concerns
  - Managing time and assignments
  - Home office readiness



# Telemedicine

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- Video Conferencing
  - Physical treatment-based care
  - Mental Health care



# Teleconference

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- Family
- Attorney\Client
- Volunteer Support





# Alternative Work Opportunities

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- Staff who don't have laptops
  - Take home a desktop?
  - Work alternative shifts?
  - Temporarily transfer to other essential function positions (in CA, EDD has seen exponential increase in unemployment insurance claims – many state employees are taking temporary assignments to help process those claims; EDD is providing equipment to accommodate)
  - Equipment drop off - checkout\check-in



# Inmate communications

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- Reduction in phone rates
- Increased access or length for inmate calls



# Walk On Topics

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Thank you for joining us today. If you have questions after today's session you may e-mail us at: [info@correctionstech.org](mailto:info@correctionstech.org)

2020 CTA Summit Updates may be found at:  
<https://www.correctionstech.org/annual-summit>



# Thank You

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Please let us know what you thought of today's meeting by emailing:

[President@correctionstech.org](mailto:President@correctionstech.org)