Reducing re-offending: A problem shared is a problem halved

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2013 Annual Technology Summit
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Key themes:

• Driving down re-offending
• Putting corrections at the centre of this process
• Offender case management & jail management
Today:

- Brief history
- Relevance
- Practical lessons
- End results
- What next?
Brief history:

- Chicago conference
- Multi-agency
- Pathways
- Community in
- Corrections out
OCMS Community:

- Prolific & Priority Offending
- Drug Intervention Program
- Spotlight
Person - Paul Norfolk (38)  No Forms

Record Created by coram on 16/08/2011 08:59. Record Last Updated by cblack on 05/06/2012 18:11.

First Names: Paul
Surname: Norfolk
Type: Adult
Date of Birth: 09/03/1974
Gender: Male
Ethnicity IC: White
Ethnicity 16+1: Other
Nationality: UNITED STATES
First Language: English
Address/Location: 223 Carlton Road, Baltimore, MD, M32 4FP
Address Type: Independent Living
Telephone: 401222222
### People
- **Click here to find, update, or create a person in the Mi-Case.**

### Agency
- **Click here to find, create, or update an agency in the Mi-Case.**

### Locations
- **Click here to create or update the locations defined in the Mi-Case.**

### Events
- **Click here to find, create or update events recorded in Mi-Case.**

### Other
- **Drug Testing Wizard**
  - Click here to add a new DTR.

- **Administration**
  - Click here to maintain the records held in lookup tables.

- **Reports/Data Exports/Imports/Query**
  - Click here to run reports, export, import and query data.

- **My Profile**
  - Click here to modify your profile.
OCMS Corrections:

- CARAT
  - Counselling
  - Assessment
  - Referral
  - Advice
  - Trough-care
• Linking prisons with courts

• Linking different departments and units within individual prisons

• Linking different establishments upon transfer between prisons

• Linking prisons with community agencies
HMP Pentonville

CARAT

RAPt
THE REHABILITATION FOR ADDICTED PRISONERS TRUST
stopping addiction. stopping crime.

Prison programmes

We offer 42 services in 27 prisons. These cover both case management and advice services as well as drug and alcohol treatment.

Latest research
RAPt publishes findings of a new study into the impact on re-offending of prison-based intensive drug treatment

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mi-case
CARAT issues...

- Absence of EHR
- Absence of program builder
Minerva
• Intensive work before release
• Placement with Minerva company
• Non statutory
• Through gate care
• Public savings
• Reach back
Relevance

**Violence Prevention Initiative** – a focus on most violent offenders through data sharing with law enforcement in Maryland

**Watch Centres** – community supervision agents embedded in 4 police departments in Baltimore City and County, Prince George’s County and Salisbury

**Cross-border information sharing** with law enforcement (Virginia, District of Columbia, New York and Delaware)

**Public safety works** – a work release programme in the community leverages the partnership with Department of Natural Resources and Department of Transportation

**Data Exchange with DHMH** (Department of Health and Mental Hygiene) - offender health is shared both ways on arrest to ensure continuity of service and allow social and mental health workers in the jail to gain a better picture of a detainee’s background than what was previously self-reported

**Partnership with Department of Labour, Licensing and Regulation** which handles correctional education
Breaking the Cycle of Recidivism with Integrated Offender Case Management – Maryland DPSCS

- Jail
- Trial
- Prison
- Community
- Arrest
- Offender

Re-entry Programs

Custody supervision
Community supervision

Integrated Offender Case Plan
- Dynamic Risk Assessment instrument
- Program Eligibility Screening Form
- Programming & Referrals:
  - Substance Abuse Treatment Group Programs
  - Education Programs
  - Work Release Programs

Faith Groups
Treatment providers

Housing associations
Productive Community Member
Dynamic / static risk assessment
Practical lessons:

- IT team focused on becoming enablers
  - React to initiatives
  - Positive impact not mitigation
  - Demonstrate value
  - Offer incentives
  - Don’t re-invent

- Take ownership off the agenda
- Incorporate legislative change
- Play to your audience
  - Field
  - Culturally opposed: Retaining confidence
Benefits Realisation

✔ Reduction of violent crime levels
✔ Substantially lower homicide rates
✔ Reducing prison population
✔ Continuity of care between custody and community
✔ Reduction in rates of recidivism
Maryland DPSCS population trends

Reduction in prison population

Source: Maryland DPSCS Secretary’s End of Year Report.
Other technology-enabled benefits

- Informed decision-making (access to the right information at the right time)
- Reduction in redundant processes by merging processes between agencies (e.g. universal assessment tool and integrated case plan are accessed/updated by multiple agencies)
- Advanced SOA web-based technology enables data exchange with 3-rd party systems (e.g. BSAS)
- Opportunity to scale up, by pulling in local corrections (county jails) to use the system too
- Intelligence sharing with criminal justice and community partners helps in fulfilling public safety and public health responsibilities in the most cost-effective way
Characteristics of Clients in Baltimore City Programs

FY 2009

(\(n = 18,000\))

- 71% Unemployed
  - 50% < $10,000 per yr.
- 83% Black,
  - 16% White
  - Less than 1% Hispanic
- 60% male
- 57% arrested in the past 2 years
- 70% between 30-50 years of age
- 6% Homeless
- 45% less than a 12th grade education
- 77% use tobacco
- 57% arrested in the past 2 years
How can a DOC support Community Initiatives?

ACCESS: The Patient-Centered, Clinical Case Management Approach
A Recovery Oriented System of Care Not Constrained by Walls

Offender

NEEDS
- Custody
- Somatic Care
- Substance Abuse Treatment
- Mental Health Treatment
- Case Management

Patient

NEEDS
- Substance Abuse treatment
- Mental Health treatment
- Somatic Care
- Housing
- Entitlement Benefits
- Family Support Services
- Faith-Based Services

Pre-Trial → DOC → DPP ↔ Health Dept./Community Services
What next?
A three step journey to smart prison & probation

Step one:
- Make sure that you and all your partners have COMPLETE access over CORRECT and DYNAMIC information
- Offender Case Management System with centralized data management tool

Step two:
- Free your staff of certain costly and tedious chores and empower your inmates with access to information
- Cloud solution with limited and tailored access to online information & services

Step three:
- Capitalize on all this valuable information by analyzing it to broaden your insights and feed your decisions
- Business Intelligence tool
THANK YOU!